



MADE BY
ADVENTURE

SEND & ASN at PGL

Introduction

We believe that every child should have the opportunity to spend time outdoors and have experiences beyond the classroom.

We promote inclusive practice by ensuring we offer appropriate support for the wide range of guests with SEND & ASN who travel to one of our centres. We will try our hardest to cater for all guests' specific requirements who wish to visit PGL however there may be occasions where we must discuss alternative solutions due to our activities and accessibility of our centres.

This page should provide you with information about our centres, our activities, our inclusive kit and key PGL colleagues who will support you from booking all the way to waving you goodbye when your trip ends.

We can cater for a wide range of additional needs, including learning difficulties and physical disabilities. However we understand that guests with complex needs may need a specialist provider. The information provided here should hopefully give an indication of whether we can cater for the additional needs of your group (and we usually can!). If you have any more questions, please don't hesitate to get in touch. If we aren't the right place for you then maybe we can suggest somewhere that is!

Pre-Arrival Information

When you begin the booking process, our sales team will check to make sure that we can cater for all of the needs of your group. The sales team put you in contact with a colleague from our SEND Team who has the specialist knowledge to advise you best. We want to ensure that you choose the right centre for you and you are travelling at a suitable time of year to ensure you and all of your young people get the most out of their PGL experience. Once you're booked, our customer service team will be on hand to answer questions.

SEND & Dietary Form

You will also be asked to complete a SEND & Dietary form, which informs us of any adaptations or requirements you may have. Completing this form as soon as possible means that our centre teams can really get it right for you and prepare for your arrival in advance. The more notice we have the more likely we are to be able to meet all of your requirements.

On Centre- SEND Advisor Team

Every PGL centre has a team of SEND Advisors. The SEND Advisor team are the centre experts on the activities on that centre, the accessible bedrooms, wheelchair-accessible paths, where the quiet spots are for guests with sensory needs... the list is endless! If you have a guest with quite specific requirements or your group has a high level of SEND needs, it's likely that you will speak to one of our SEND advisors before travelling. For some guests who have physical needs we may recommend that they visit the centre before the trip, preview visit. The preview visit has two advantages: 1) it allows us to ensure that we can safely fit the equipment onto the guest, and 2) it helps the guest feel more comfortable with their surroundings, taking some of the apprehension away. We're also happy for parents/carers to come along (whether they're coming on the trip or not) so that they can feel more confident too!



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Centre accessibility

Our PGL centres are located in beautiful surroundings, often in old listed buildings. It's an incredible experience for all. However, they do provide some challenges for accessibility! With this in mind, we do what we can to make our centres accessible. Our centres all have at least one accessible en-suite bedroom, as standard. These have grab bars, a shower seat and an emergency alarm system in place.

	Number of Accessible Bedrooms
Barton Hall	1
Bawdsey Manor	2
Boreatton Park	12
Caythorpe Court	8
Dalguise	10
Ford Castle	1
Liddington	5
Little Canada	4
Marchants Hill	7
Newby Wiske Hall	2
Osmington Bay	8
Windmill Hill	6
Winmarleigh Hall	3

Our centres have communal areas guests can use and the table below shows whether there is wheelchair access to at least one of these types of facilities. (NB some may be accessible via a ramp, others may be step free access but with narrow doorways. For specific details, please contact us)



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	Communal Accessible Toilets	Dining Room	Shop	Indoor Facilities	Adult Social Hub	Leaders Lounge	Reception	Classrooms
Barton Hall	Y	Y	Y	Y	Y	N	Y	N
Bawdsey Manor	Y	Y	Y	N	N/A	N	N	Y
Boreatton Park	Y	Y	Y	Y	Y	Y	N	Y
Caythorpe Court	Y	Y	Y	Y	Y	Y	Y	Y
Dalguise	Y	Y	Y	Y	N/A	Y	N	N
Ford Castle	N	Y	N	N	N/A	Y	N/A	N/A
Liddington	Y	Y	Y	Y	Y	Y	Y	Y
Little Canada	Y	Y	N	Y	Y	Y	Y	Y
Marchants Hill	Y	Y	Y	Y	Y	Y	Y	Y
Newby Wiske Hall	Y	Y	Y	Y	N/A	Y	Y	Y
Osmington Bay	Y	Y	Y	Y	Y	Y	Y	Y
Windmill Hill	Y	Y	Y	Y	Y	Y	Y	Y
Winmarleigh Hall	Y	Y	Y	Y	N/A	Y	Y	Y

Specialist Activity Equipment

A lot of our activities can be adapted without any specialist kit, but when it comes to the more technical bits, we need some extra equipment.

For our climbing based activities, we use an accessible harness (a kite harness or access harness may be used). [You can see a video of how that works here.](#) For watersports, we have a specially designed seat (aquabac or paddle board seat maybe used) that you can sit on in our canoes. [There's a video for that here too.](#)

In order to use this specialist equipment, we need our guests to be able to:

- Hold their head up unaided.
- Self-transfer to the equipment itself. A carer/leader can give support, but PGL colleagues are not able to transfer a person between locations.



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Not all of our activities are suitable to use this equipment on, but there's more information below on which activities we can adapt in this way.

Paratreker

We are delighted to be able to offer the Paratreker to our customers to improve accessibility to our activity bases. It may be suitable for guests who use a wheelchair or have limited mobility

The design of this Paratreker makes it suitable for guests who use an 'off the shelf' wheelchair and is not suitable for those who have specifically designed seating. It has a maximum weight limit of for the seated guest is 16 stones (100 Kgs).

The guest will need to be able to independently manoeuvre at least one of the steering arms to full lock forward and backward. The guest can either self-transfer or be aided by accompanying adults into the Paratreker.

Activities

Every guest has different needs and requirements and we would recommend speaking to our centre-based SEND Advisors, to ensure the appropriate adjustments are made.

The table below gives an idea, based on the following assumptions:

Restricted Mobility: A person who requires a wheelchair for any distance. They can hold their head up unaided and can self-transfer into specialist equipment (potentially with some support). They may or may not have some upper body/arm function.

Limited Mobility: A person who can walk short distances – whether with support or not. They may use mobility aids or a wheelchair to walk longer distances.

Upper Limb Impairment: A person who has full use of their legs, but has reduced to no function in one of their arms. At PGL, a chest harness is required for all rope-based activities and a buoyancy aid for all watersports activities so the table assumes that these are able to be fitted securely.

Where an activity is shown as a "Y", the guest may struggle to complete the full extent of the activity, but the method used to take part is the same as their able-bodied peers. We operate a challenge-by-choice policy where guests are encouraged to reach their own goals and individual targets. This is in place for all guests no matter their ability. Where the activity is shown as an "N", we do not believe that this activity is suitable for someone with that level of mobility. You can however discuss with a SEND Advisor if you feel your guest would be able to participate in this activity and we will review this on an individual basis.



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Centre specific accessible facilities

	Upper Limb Impairment		Limited Mobility	Restricted Mobility
	Reduced or no function in both arms	Reduced or no function in one arm		
Rope Activities				
Abseil*	N	N	Y inclusive equipment available if required*	Y with inclusive equipment*
All Aboard	N	Y	N	N
Climb	N	Y	N	N
Crate Challenge	Y	Y	Y inclusive equipment available if required*	Y with inclusive equipment*
Giant Swing	Y some adaptations required	Y	Y up to 6 stairs to climb	N
High Ropes	Y	Y	Y	Y
Jacob's Ladder	N	Y	N	N
Quick Flight	Y	Y	X	X
Trapeze	Y using inclusive equipment	Y	Y inclusive equipment available if required	Y this can be adapted to an inclusive rope climb with inclusive equipment
Traverse	N	Y	N	N
Tree Climb	N	Y	N	N
Vertical Challenge	N	Y	N	N
Zip Wire (Gravity Finish)	N	Y	Y inclusive equipment available if required	Y with inclusive equipment
Zip Wire (Walking Finish)	N	Y	N	N
Watersports				
Aqua Inflatable	Y	Y	Y	N
Canoes	Y	Y	Y inclusive equipment available if required	Y with inclusive equipment
Dragon Boats	Y	Y	Y	Y inclusive equipment may be available
Giant SUP	Y	Y	Y	X
Kayaks	N	Y	N	N
Raft Build	Y	Y	Y	N may be able to tie knots but unable to go on the water
Sail	N	Y	Y	N
SUP	Y	Y	Y	N



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Land-Based				
Aeroball	Y	Y	Y	N
Archery	N	Y	Y	Y
Archery Tag	N	Y	Y	Y
Axe Throwing	N	Y	Y	Y
Buggy Build	N	Y	Y	N may be able to tie knots but unable to ride the buggy
Challenge Course	Y	Y	Y	N
Disc Golf	N	Y	Y	Y
Fencing	N	Y	Y	Y
Gel Master	N	Y	Y	Y
Hike	Y	Y	N	N
Laser Tag	N	Y	Y	Y
Low Ropes	N	Y	Y	N
Micro Scooters	N	N	Y	N
Orienteering	Y	Y	Y	Y
Problem Solving	Y	Y	Y	Y
Rifle Shooting	N	Y	Y	Y
Sensory Trail	Y	Y	Y	N
Survivor	N	Y	Y	Y
Tunnel Trail	N	Y	Y	N
Evening Activities				
Ambush	Y	Y	Y	Y
Balloon Splash	Y	Y	Y	Y
Campfire	Y	Y	Y	Y
Cluedo	Y	Y	Y	Y
Disco	Y	Y	Y	Y
Movie Night	Y	Y	Y	Y
Passport To The World	Y	Y	Y	Y
PGL Tournament	Y	Y	Y	Y
Photo Challenge	Y	Y	Y	Y
Quiz Show	Y	Y	Y	Y
Silent Disco	Y	Y	Y	Y

*We are only able to use our inclusive equipment on some of our abseil towers across our centres.